

At Lumacare, we take the privacy of our Clients very seriously...

## Protecting Privacy is Everyone's Responsibility

Lumacare protects Clients' confidential and personal health information in alignment with the Personal Health Information Protection Act (PHIPA) and the Personal Information Protection and Electronic Documents Act (PIPEDA).

### What does this mean?

We are careful with what we share, how we share, and with whom we share information.

We get written consent from our Clients before sharing their personal information.

If there is a breach in privacy, we hold ourselves to the highest standards of disclosure.



### DID YOU KNOW...

All Clients have the right to access their Client file.



**Questions about privacy, or concerned that you may have witnessed a privacy breach?**

Contact Lumacare's Privacy Officer (Shannon Jackson) at [privacy@lumacare.ca](mailto:privacy@lumacare.ca) or 416.398.5510 ext. 281